(No Direct Primary Care, For DPC select Mending Direct Primary Care Silver)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.mending.com">www.mending.com</a> or call us at 1-877-522-5151. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.  But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the out-of-pocket limit for this plan?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.mending.com or call 1-877-522-5151 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) or Non-IHCP Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No Charge	Not covered	None
If you visit a health care	Specialist visit	No Charge	Not covered	None
provider's office or clinic	Preventive care/screening/ immunization	No Charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	Not covered	None
ii you nave a test	Imaging (CT/PET scans, MRIs)	No Charge	Not covered	Preauthorization may be required
	Generic drugs	No Charge	Not covered	Up to 30-day supply Retail and up to 90-day
If you need drugs to treat your illness or	Preferred brand drugs	No Charge	Not covered	supply Retail & Mail Order, except narcotics and Specialty Drugs. Insulin will not exceed
condition  More information about prescription drug	Non-preferred brand drugs	No Charge	Not covered	\$30 for a 30-day supply and \$90 for a 90-day supply. Preauthorization/ step therapy may be required
coverage is available at https://formulary.mending.com/oklahoma	Specialty drugs	No Charge	Not covered	Up to 30-day supply Retail only.  Preauthorization/step therapy may be required. If you don't get preauthorization payment may be denied
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	Not covered	Preauthorization may be required
surgery	Physician/surgeon fees	No Charge	Not covered	Preauthorization may be required
If you need immediate	Emergency room care	No Charge	No Charge	Non-Network Emergency Room services are covered if the services are for an emergency condition
medical attention	Emergency medical transportation	No Charge	No Charge	Emergency Transportation services by a Non-Network provider are covered if the services are for an emergency condition

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.mending.com.

		What Yo	ou Will Pay					
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) or Non-IHCP Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information				
	<u>Urgent care</u>	No Charge	No Charge	When temporarily out of the Service Area, Non-Network Urgent Care services are covered.				
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	Not covered	Preauthorization is required				
stay	Physician/surgeon fees	No Charge	Not covered	Preauthorization is required				
If you need mental health, behavioral	Outpatient services	No Charge	Not covered	Preauthorization may be required for outpatient non-office services				
health, or substance abuse services	Inpatient services	No Charge	Not covered	Preauthorization is required				
	Office visits	No Charge	Not covered	Cost sharing does not apply for preventive				
If you are pregnant	Childbirth/delivery professional services	No Charge	Not covered	services. Depending on the type of services, a copayment, coinsurance, or deductible				
,	Childbirth/delivery facility services	No Charge	Not covered	may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound)				
	Home health care	No Charge	Not covered	30 Visits per Benefit Period. Limit does not apply to Private Duty Nursing; Private Duty Nursing is limited to 85 visits per Benefit Period. Preauthorization is required				
If you need help	Rehabilitation services	No Charge	Not covered	Limited to 30 Visits per Benefit Period,				
recovering or have other special health needs	Habilitation services	No Charge	Not covered	combined. Visit limits do not apply to the treatment of Autism Spectrum Disorder				
nocus	Skilled nursing care	No Charge	Not covered	30 Days per Benefit Period. <u>Preauthorization</u> is required				
	<u>Durable medical equipment</u>	No Charge	Not covered	Preauthorization may be required				
	Hospice services	No Charge	Not covered	Preauthorization is required				
If your child needs dental or eye care	Children's eye exam	No Charge	Not covered	Limited to one exam every 12 months from last date of service				

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.mending.com.

		What Yo	u Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) or Non-IHCP Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information		
	Children's glasses	No Charge	Not covered	Limited to one prescribed lenses and frames per Benefit Period.		
	Children's dental check-up	Not covered Not covered		None		

### **Excluded Services & Other Covered Services:**

5	Services You	ur <u>Plan</u> (	Senerally	Does NC	T Cover	(Check	your pol	icy or p	an c	locument	for more	info	rmati	on and	l a li	st of	f any of	ther <u>exc</u>	<u>lude</u>	<u>d serv</u>	<u>ices</u> .)	

- Acupuncture
   Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental Care (Adult)
- Infertility Treatment
- Long-Term Care
- Non-emergency care when traveling outside the U.S.
- Routine Eye Care (Adult)
- Routine Foot Care
- Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion (to save the life of the pregnant woman)
- Chiropractic Care (subject to hab/rehab limits)
- Hearing Aids (1 hearing aid per ear every 48 months)
- Private Duty Nursing (85 visits per year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Oklahoma Insurance Department, 400 NE 50th Street, Oklahoma City, OK 73105 at 800-522-0071 or <a href="https://www.oid.ok.gov">https://www.oid.ok.gov</a>, or contact Mending at the number on the back of your ID card. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.bics.ncbi.nlm.net/">Health Insurance Marketplace</a>. For more information about the <a href="https://www.bics.ncbi.nlm.net/">Marketplace</a>, visit <a href="https://www.bics.ncbi.nlm.net/">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: https://www.oid.ok.gov.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-522-5151.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.mending.com.

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To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) <u>coinsurance</u>	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700			
In this example, Peg would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Peg would pay is	\$0			

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

■ The <u>plan's</u> overall <u>deductible</u>	<b>\$0</b>
■ Specialist copayment	<b>\$0</b>
■ Hospital (facility) <u>coinsurance</u>	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

## Mia's Simple Fracture

(in-network emergency room visit and follow

■ The <u>plan's</u> overall <u>deductible</u>	<b>\$0</b>
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
■ Other <u>coinsurance</u>	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800				
In this example, Mia would pay:					
Cost Sharing					
<u>Deductibles</u>	\$0				
<u>Copayments</u>	\$0				
<u>Coinsurance</u>	\$0				
What isn't covered					
Limits or exclusions	\$0				
The total Mia would pay is	\$0				

The plan would be responsible for the other costs of these EXAMPLE covered services.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.mending.com.